

CONDITIONS IN CASE OF A CANCELLATION

If you have been asked to pay a deposit:

- If a cancellation takes place 8 days before the date of arrival, the deposit is refunded totally. The refund is done only by check or by bank transfer.
- In case of a cancellation inferior to 8 days before the date of arrival, there will not be any refund of deposit.
- If the departure is anticipated or the stay shortened, the price of one night will be charged.

If no deposit has been asked:

The reservation can be cancelled up to 3 days before the date of arrival at 6 pm.

In case of a cancellation inferior to 3 days before the arrival or in case of a "no-show" (the customer does not show up and the reservation has not been cancelled), the hotel has the right to charge one night according to the price mentioned either verbally on the telephone or on a written confirmation.

Concerning the half-board, the number of meals (either lunch or dinner) has to correspond to the number of days spent in the hotel. If some meals have not been had, there will not be any reduction on the price.